



Laval, March 2nd, 2012

Dalfen's Limited

SUBJECT: Appreciation

We have started our business relationship with Dalfen's in 2009 in supplying them sanitation products and solutions. During this time, the relationship has always been friendly and professional, with no credit issue and they are easily reachable. It's a real pleasure to be one of their suppliers.

Francois Robillard
Account Manager